

Kentucky Education and Labor Cabinet
Department of Workers' Claims

Logging into CPAS - Carrier Performance Assessment System

CPAS makes it easy and convenient for carriers to review and pay outstanding warnings or citations. To use the system, a carrier or their representative must first create an account. To review or pay warning and citation liability, simply log in with the account credentials and follow onscreen instructions.

Q: How do I create a CPAS account?

A: Follow the "Register Account" link below the LOGIN button. Create a Username, then enter and confirm the Carrier Name, Carrier FEIN, and Password. Next enter and confirm your email address. Select "I'm not a robot" in the reCAPTCHA field and click "CREATE ACCOUNT." You will receive an account verification email in your inbox; follow the instructions in that email to verify your account.

Q: What Carrier Name and FEIN should I use when I register for CPAS?

A: The carrier name and FEIN you use to register for CPAS must match the information that the DWC has on file. If the carrier name and FEIN do not match DWC records exactly, you will not receive, review, or pay outstanding warnings and citations through CPAS.

Q: How do I log into CPAS?

A: Enter your Username and Password in the appropriate fields. Next, find the reCAPTCHA field below and select "I'm not a robot." Then click "LOGIN."

Q: What if I forget my username?

A: To recover your username, you will need the email address associated with the account, carrier name, and carrier FEIN. Click the "Forgot Username?" link and enter the email, carrier name, and FEIN in the associated fields. Then click "RECOVER USERNAME." If you have entered the correct information, your username will be sent to your inbox via email.

Q: What if I forget my password?

A: To reset your password, the username associated with the account, carrier name, and carrier FEIN. Click the "Forgot Password?" link and enter the username, carrier name, and FEIN. Then click "SEND PASSWORD RESET LINK." If you have entered the correct information, a password reset link will be sent to your inbox via email. Follow the instructions in the email to reset your password.